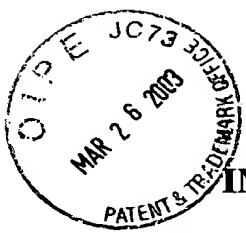


2165



**PATENT**  
**Docket No. 60004035-3**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Inventors:** Luca Chiarabini et al.

**Confirmation No.** 4981

**Serial No.:** 09/925,519

**Examiner:** TBD

**Filed:** August 10, 2001

**Group Art Un** 2165

**Title:** METHOD AND APPARATUS FOR AUTOMATED ON-LINE PRINTING SERVICE

Commissioner of Patents and Trademarks  
Washington, D.C. 20231

**RECEIVED**  
MAR 28 2003  
**GROUP 3600**

**REQUEST FOR WITHDRAWAL AS ATTORNEY OF RECORD**

Sir:

I, John W. Ryan, Registration No. 33,771, whose mailing address is Wilmer, Cutler & Pickering, 2445 M Street, N.W., Washington, D.C. 20037, respectfully request that the Commissioner of Patents and Trademarks grant me, and the firm of Wilmer, Cutler & Pickering, permission to withdraw as attorney of record in this application pursuant to 37 CFR § 1.36.

The reason for this request is that Wilmer, Cutler & Pickering is closing down the patent prosecution practice and all patent practitioners are leaving. In this regard, the firm will no longer be handling any patent prosecution work. Consequently, the firm will be unable to prosecute the above-identified application.

Each of the applicants has been contacted regarding choosing another firm to represent them and a copy of this Request is being sent to the applicants.

I was never listed as the correspondence address, accordingly, please continue to direct all future correspondence to the listed address.

Respectfully submitted,

WILMER, CUTLER & PICKERING

Dated: March 14, 2003

John W. Ryan  
John W. Ryan  
Attorney for Applicant  
Reg. No. 33,771

Wilmer, Cutler & Pickering  
2445 M Street, N.W.  
Washington, D.C. 20037-1420  
(202) 663-6000  
(202) 663-6363 (facsimile)